March 23, 2020

For Immediate Release

From: Kelly Craver, Thomasville City Manager

All essential Thomasville government, public safety and utility services continue - we are here to serve you in these uncertain times. The operational changes below are ongoing until further notice.

City offices are limiting face-to-face transactions, due to the precautionary social distancing measures recommended by federal, state and public health officials. Staff are working and available by phone and email to creatively meet your business needs during this time of uncertainty.

- All City of Thomasville offices will be **CLOSED for walk-in customers effective March 24, 2020**, as a preventative measure to protect both you and our staff.
- Customers should use online, pay by phone, mail, or night deposit box (check or money order only), for payment of utilities and building permits.
- Staff is working and available by phone or email to meet customer needs and educate about online and alternate options, call (336) 475-4210 to speak to a customer service representative or go online to our website www.thomasville-nc.gov.
- Utility disconnections and the non-payment fee suspended – this is a grace period and customers should continue payments to minimize long-term impact.
- Thomasville City Police Department will not provide finger-printing or background check services.
- City of Thomasville indoor recreation facilities remain closed but parks are open - stay active while practicing social distancing.
- The City will not be conducting any employment interviews until further notice.
- Winding Creek Golf Course remains open, however the grill and club house is closed except for payment of greens fees. To help protect the health of our employees, cash is discouraged.
- Visit www.thomasville-nc.gov/residents/COVID-19 for more information regarding the City's response to COVID-19. You will find links to the CDC and NC Department of HHS, business and community resources for those affected by the pandemic, and other useful information.