

DAVIDSON COUNTY DEPARTMENT OF SOCIAL SERVICES



PRESS RELEASE

COVID-19 and DSS Services

In a continued effort to encourage everyone to protect themselves by following the CDC recommended guidance: washing hands, limiting travel to essential travel, maintaining social distancing practices of 6' of separation and for those high-risk individuals staying at home unless absolutely necessary to leave. Davidson County DSS is sharing some ways that residents can access our services without coming to our offices. We are however, still operating under normal business hours.

Medicaid

1. You may apply online at epass.nc.gov OR
2. You may download and complete an application
[Medicaid Application - English](#) [Applications and Information - Spanish](#)
Then mail completed applications to:
Davidson County DSS PO Box 788, Lexington, NC 27292
Or fax to: **336-236-7525**
3. You may also apply by calling **336-242-2500**.

Food and Nutrition Services

1. You may apply online at epass.nc.gov. OR
2. You may download and complete an application
[Food & Nutrition Services Application English](#) [Applications and Information - Spanish](#)
Then mail completed applications to:
Davidson County DSS PO Box 788, Lexington, NC 27292
Or fax to: **336-236-7525**
3. If you need to speak to your caseworker, please call **336-242-2500**.

Energy Assistance

Most utility providers are not currently disconnecting service during the COVID-19 outbreak.

1. You may download and complete an application
[Crisis Intervention Application - English](#) [Crisis Intervention Application - Spanish](#)
Then mail completed applications to:
Davidson County DSS PO Box 788, Lexington, NC 27292
Or fax to: **336-236-7525**
2. You may apply by calling **336-242-2500**.

Childcare Subsidy

1. You may download and complete an application [Child Care Services Application](#)
Then mail completed applications to:
Davidson County DSS PO Box 788, Lexington, NC 27292
Or fax to: **336-236-7525**
2. If you need to speak to your caseworker, please call **336-242-2500**.

Child Support Services

1. You may apply online at: [Child Support Application Info](#) OR
2. You may download and complete an application
[Child Support Application - English](#) [Child Support Application - Spanish](#)
Then mail completed applications to:
Davidson County DSS PO Box 788, Lexington, NC 27292
3. Call CSS Customer Service Center: Toll Free **1-800-992-9457** (M-F 7:30am-5:30pm)
4. Access information about services at www.ncchildsupport.com
5. If you need to speak to your Child Support Agent, call **336-242-2500**.

On all information mailed or faxed to DSS, please ensure that your name and a phone number is included as we must often call back to complete an interview or get additional information in order to complete your application.